



Short Courses

Emotional Intelligence and Workplace Relationships LEADERSHIP AND MANAGEMENT

The Manage People Effectively short course provides you with the personal insight, skills, knowledge and attributes you need to successfully lead others in the workplace. With a focus on communication, behaviour and emotionally intelligent leadership, you'll discover how to engage employees, create meaningful relationships and leverage diversity in the workforce.

DURATION: Tailored

PRICING: \$1,500

LOCATION: Sydney CBD, Parramatta Campus

THIS COURSE IS RIGHT FOR YOU IF

You understand that people are your greatest asset and your ability to manage effectively will determine both their success and yours.

YOUR EMPLOYER WILL BENEFIT BECAUSE

You will possess the skills to develop positive professional relationships through management techniques that engage and motivate team members.

SUITED TO JOB ROLES

- Coordinator
- Supervisor
- Team Leader
- Manager
- Director

ACCREDITATION

This course aligns with the following units of competency:

BSBLDR501 Develop and use emotional intelligence

BSBLDR502 Lead and manage effective workplace relationships

LEARNING OUTCOMES

- Communicate and behave with emotional intelligence
- Develop professional relationships and facilitate team cohesion using interpersonal skills to develop a performance culture
- Motivate and engage team members
- Manage conflict and promote productive workplace relationships

For our full course list please download our course information at www.scsb.nsw.edu.au or contact one of our representatives who can help select or tailor courses to meet your individual needs.

Call now on +61 2 8937 0506

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